

Case Study: Document Management System

Global Specialty Pharmaceutical & Medical Device (GSP)

- Objective Implementation & Transitional Guidance

The Challenges

GSP manufactures medical instruments, appliances and supplies. GSP wanted to improve operational efficiency while simplifying its documentation management. The GSP Document Simplification Project Team recommended implementing an electronic system to store, index and provide version and signature control. This comprehensive project involved not only information technology expertise, but also a shift in culture of the entire organization to trust and utilize technology for daily operations. GSP hired Efficiency Engineers to initiate and manage this complex implementation and transition.

Efficiency Engineers Solutions

Efficiency Engineers assisted by offering professional advice regarding the document management software requirements and selection options. Facilitation of the requirement phase involved Efficiency Engineers working with 5 disparate departments to coordinate needs and bring the group to a consensus on the expected design.



Results

Efficiency Engineers' objective advice reduced the dependence on software vendors and ensured the most cost effective and operationally efficient system be chosen and implemented. Due to management and ownership changes, the project was not brought to the implementation phase.